

IT EXECUTIVE ADVISORY COMMITTEE (ITEAC)

IT Resource Management Council (ITRMC)

October 5, 2010 Meeting Minutes

(approved by committee November 23, 2010)

The October 5, 2010 meeting of the IT Executive Advisory Committee was held in Room 302 of the LBJ Building, 650 West State Street, Boise, Idaho.

ATTENDANCE

Members/Alternates Present:

Craig Potcher (Chair), Dept. of Fish & Game
Becky Barton-Wagner, Dept. of Insurance
Robert Butler, Industrial Commission
Michael Farley, Dept. of Health & Welfare
Glen Gardiner, Dept. of Water Resources
Gregory Lindstrom, Purchasing Division*
Bob Nertney, Vocational Rehabilitation
Jon Pope, Idaho Transportation Dept.
Dan Raiha, Dept. of Lands (phone)
Steve Wilson, State Controller's Office
Greg Zickau, Office of the CIO*

*non-voting members

Others present:

Sally Brevick, Office of the CIO
Matt Cain, Gartner (phone)
Carla Casper, Office of the CIO
Cheryl Dearborn, Office of the CIO
Gail Ewart, Office of the CIO
Bill Farnsworth, Office of the CIO
Michael Guryan, Office of the CIO
Bob Hough, State Controller's Office
Steve Poeppe, Office of the CIO

CLOUD COMPUTING – GARTNER INSIGHT

Matt Cain, Gartner analyst, presented key decision points regarding moving email to the cloud.

APPROVAL OF LAST MEETING MINUTES

MOTION: Steve Wilson moved and Robert Butler seconded a motion to approve the meeting minutes from August 3; the motion passed unanimously.

CISCO CLOUD

Craig Potcher advised the committee that he had been approached by CISCO with a request for a forum in which to share their five-year strategy. The committee agreed that it would be appropriate for CISCO present at the next ITEAC meeting, members of the Enterprise Services Oversight Committee will be invited.

WHO IS SUBJECT TO DIVISION OF PURCHASING RULES

Gregory Lindstrom provided the committee with an overview of the following statutes:

- Powers and Duties of the Administrator of the Division of Purchasing (IC 67-5717)
- Definition of terms (IC 67-5716)
- Prohibitions (IC 67-5726)
- Penalties (IC 67-5734)

Gregory confirmed that if a public agency clause is not included in a contract, then the contract cannot be used by agencies other than those for which the contract was created. There has to be a specific intent by the Division of Purchasing to include a public agency clause – contracts that have this clause are listed as State Purchase Blanket Orders or SPBOs.

ANTIVIRUS

Craig Potcher initiated a discussion on antivirus products, particularly McAfee. Concerns included:

- difficulty in managing the McAfee product, difficult to configure
- the need for a combination of products, although some don't work well together
- difficulty in arranging training
- difficulty in updating PCs for remote users
- security products slowing down the speed of PCs
- instances (Fish and Game) where McAfee has not found viruses known to be on a computer.

Steve Poeppe (Office of the CIO) reported that any antivirus solution was only 20 -30% effective, there is no single antivirus product that does it all. What makes McAfee, Symantec or TrendMicro useful is the HIPS component. The Office of the CIO (OCIO) does not use the firewall piece because it's an "administrative nightmare" but the HIPS catches a lot that the antivirus does not. Along with the HIPS component is a cloud-based database check, for things that are not recognized. These two elements are not turned on by default but make a huge difference and are worth the effort involved. Steve said he had deployed HIPS to 500 computers (Dept. of Administration and the small agencies it manages) and there had been no problems. Glen Gardiner noted that HIPS does not work well with ESRI (GIS software) – Water Resources has created a process whereby McAfee is uninstalled, the ESRI software is installed and then McAfee is reinstalled. Glen noted further that they use Websense for blocking malicious websites.

Steve said he was very willing to help anyone with difficulties they were experiencing, McAfee had also said they would send an engineer wherever one was needed. Steve will assist in arranging training, he noted that there appeared to be unique issues for each agency should be addressed.

Greg Zickau advised that he had asked Terry Pobst-Martin (Chief Information Security Officer) to update the representation of the security architecture as it applies to the enterprise, it may be beneficial for Terry to brief everyone on this in order for agencies to identify possible correlations or possibilities for collaboration. Greg noted further that the OCIO was considering providing a "Best Practices" space on their website for agencies to share ideas – this would be a good place to share security configurations that work (send information to Sally Brevick).

MOBILE DEVICE SUPPORT

Greg had raised this matter at the previous meeting and discussion continued around the substantial security risk that currently presents itself. Steve Poeppe and Cheryl Dearborn are looking into the various platforms, what can be done from a state perspective and what policies could be developed. Due diligence is necessary in deciding what can be done that is practical but has minimal impact on users.

IDANET/MAN UPDATE

Mike Guryan reported that the MGXs in Coeur d'Alene and Lewiston have been shut down, circuits are now disconnected up north. Work continues with Public Health Districts 5, 6 and 7 as well as the Snake River Basin Adjudication Court. The MAN RFP has closed, the evaluation team is being finalized.

NEXT MEETING

Scheduled for November 23, 2010 from 1:30 to 3:00 in Room 302 of the LBJ Building in Boise.

Respectfully submitted,



Sally Brevick, Office of the CIO